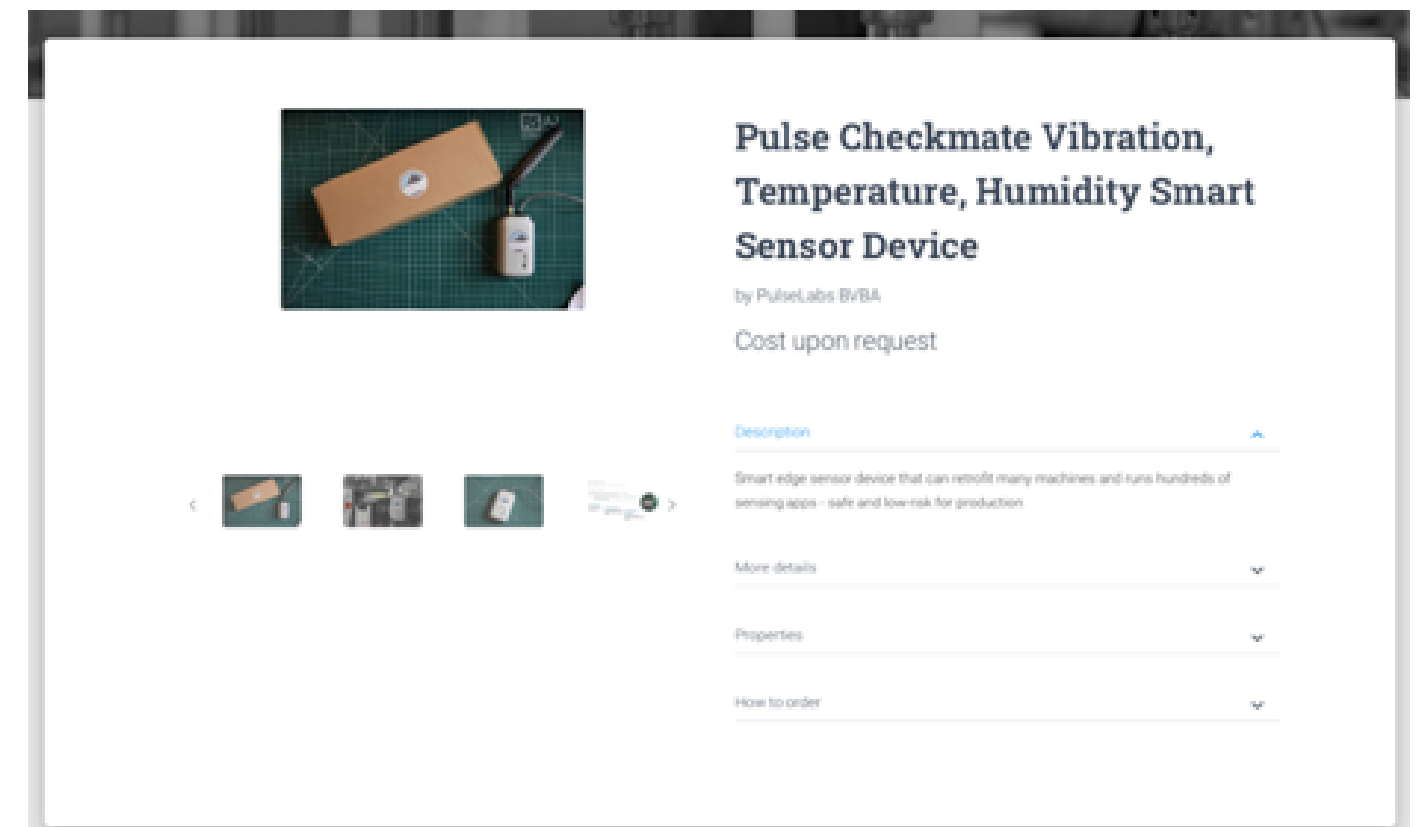


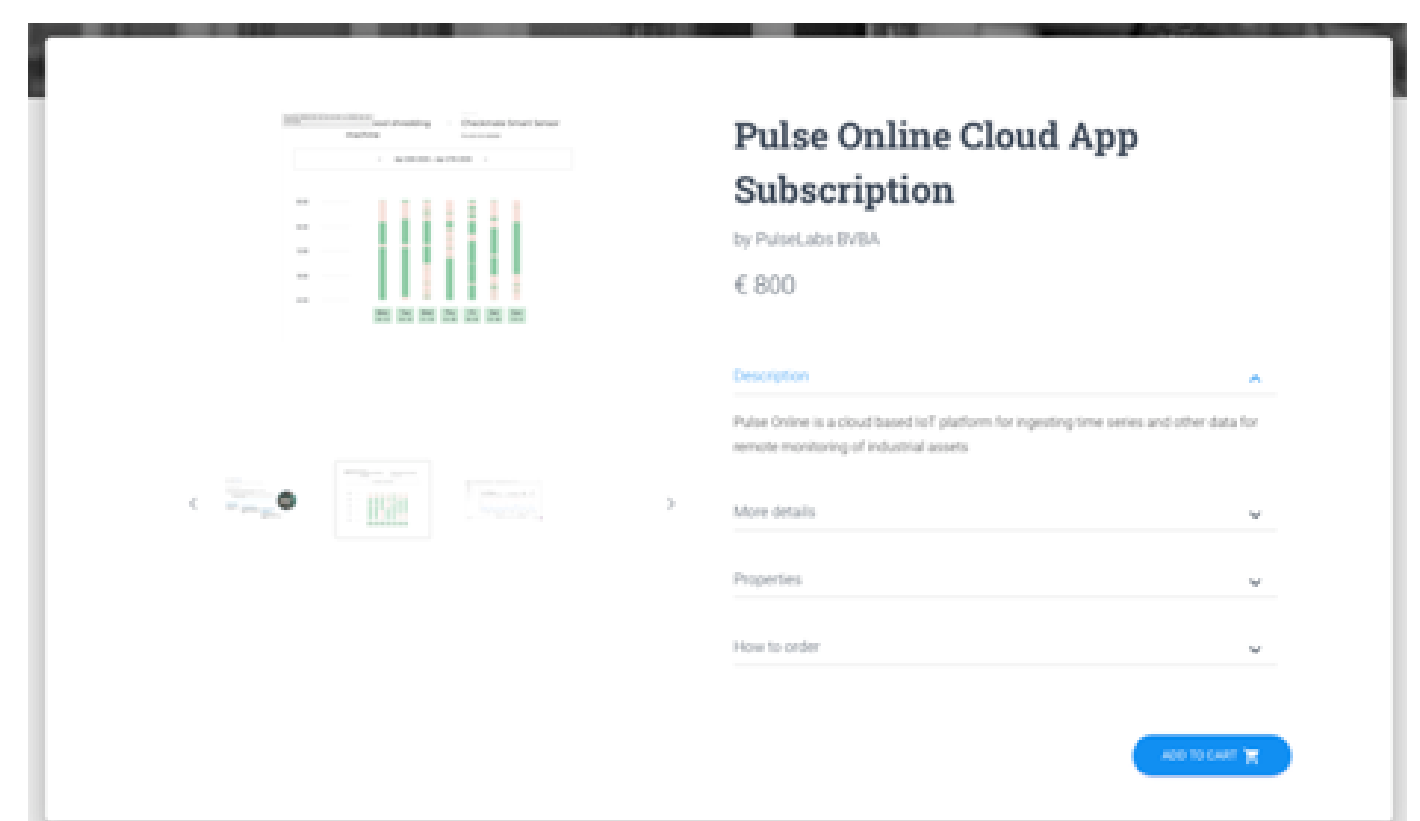
## FEATURES

- Simple customer and device onboarders to configure accounts and IoT alarms
- Secure and easy way to share specific data with a certain supplier regarding an issue
- Automated reporting of daily and weekly progress



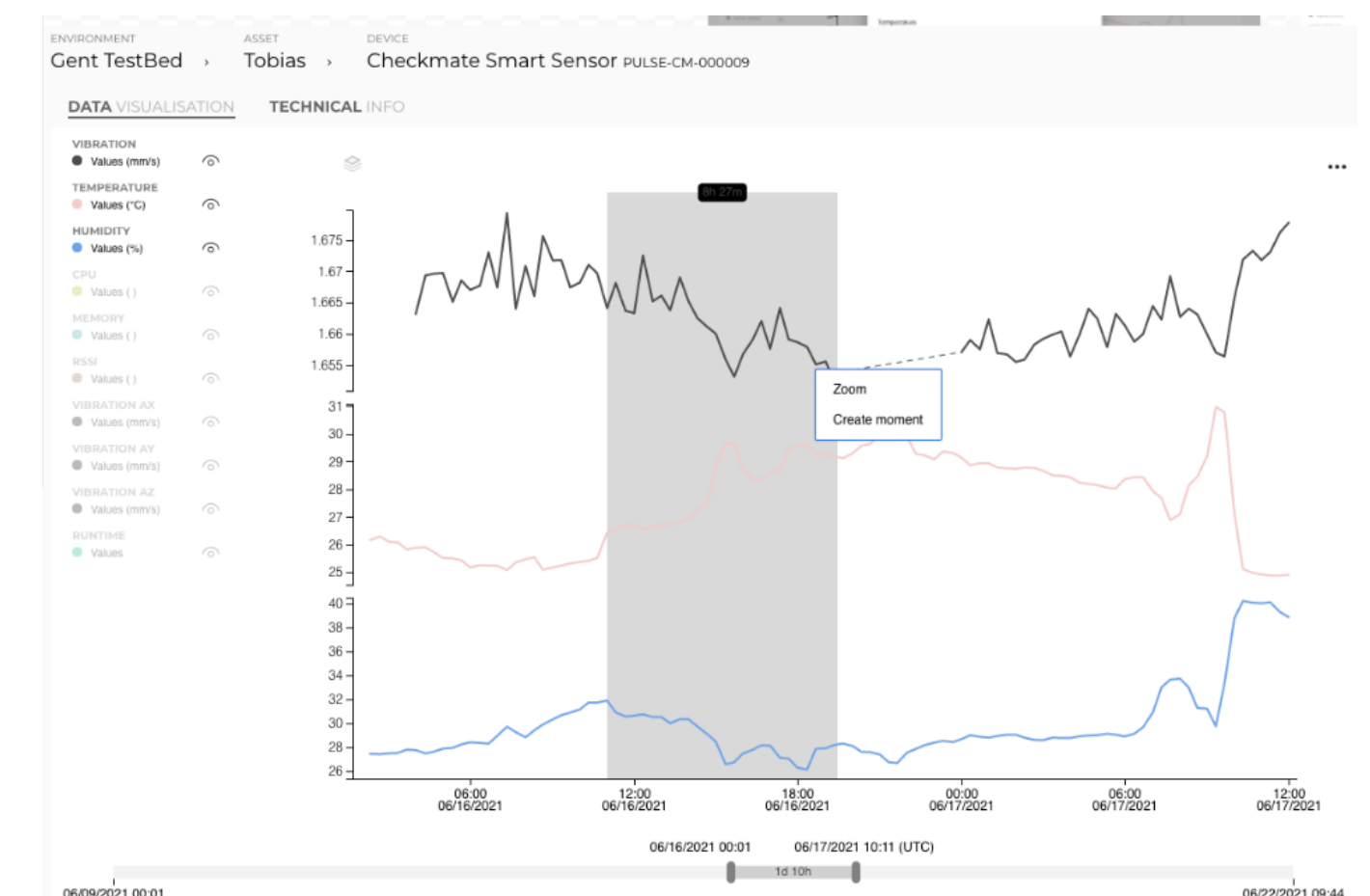
## OBJECTIVES

- Allow customer to fully configure an IoT device to be ready to use in-situ on delivery at field site
- Explore business models such as warranty extension for well used machines
- Determine key supply-chain players in remote service



## BENEFITS

- Helps machine suppliers service, maintain and support their remote customer's assets
- Machine owners have a 'logbook' that can be used in warranty claims towards suppliers
- Offers an easy way for service providers to increase value to their customers



## VALIDATION

Mail IoT apps were assessed on the speed to deploy IoT solutions with the purpose for access by remote machine supplier, primarily focused on textile, wood and metal industries

## ACKNOWLEDGEMENTS

This work has been performed in the context of the Mail IoT project an open call #2 winner of the H2020 MARKET4.0 project (market40.eu).

The H2020 MARKET 4.0 project develops an open multi-sided digital platform for enabling production equipment and service providers to connect and work together with manufacturing companies. The MARKET 4.0 platform enables new business, based on value-adding interactions among the production equipment and service providers and their customers while at the same time provides an open and participative infrastructure for these interactions